



Annual General Report

September 01, 2020 to
August 31, 2021





Annual General Report

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MISSION

Elves Special Needs Society provides individuals with severe disabilities and complex needs with a unique and comprehensive individualized educational or day program to promote maximum development and to enhance the quality of life of individuals and their families within a supportive and caring environment.

VISION

The vision of Elves Special Needs Society is to offer developmentally appropriate activities that are foundational to the physical, cognitive, and social well-being of every individual.

VALUES

Within Elves, Policies and Practices reflect the mandate of providing the safest yet enabling environment and educational programs and services. Early Education and School Programs are focused upon continuing to provide wrap-around services to Elves' children/students.

- Fostering supportive, inclusive opportunities based on the abilities and needs of learners of all ages.
- Facilitating learning across the lifespan.
- Promoting family centered services, and family well-being. Supporting service excellence and professional learning. Equitability access to resources and accountability. Experience of learners, families, staff and community partners.

Accountability and Reporting

- Copies of Elves' Audited Financial Statements are available at the Annual General Meeting on November 17, 2021, and upon request to Elves' Executive Director.
- Full copies of Alberta Education Accountability and Adult Program Reports can be found online at: www.elves-society.org/about-elves/reports-legislation.

For information, please contact Elves at 780.454.5310, or info@elves-society.com.

President's Report

Elves Special Needs Society (Elves) prioritizes support and services to individuals of all ages with special needs. Elves have continued to operate and thrive under COVID-related operating conditions. Elves developed COVID-related policies and procedures, and personnel must utilize personal protective equipment (PPE), enhanced cleaning and disinfection, protective barriers, cohort groups and close contact tracing. In the event of COVID positive notifications received by Elves, self-isolation protocols would apply to all close contacts according to guidelines established by Alberta Health Services.

It has been challenging for Elves' dedicated staff to support our children, youth and adults while ensuring safety for the whole community. In all of its programs, Elves serves individuals who require significant levels of personal supports and who cannot socially distance or wear PPE. Services and supports have been modified to suit both on-site and at-home learners through varying levels of access to human and material resources. In person, learners experienced modifications to regularly available programming and multidisciplinary supports.



Despite the extra duties and physical demands on staff, the Elves teams sustained growth in the number of persons served in all programs. It is also important to acknowledge the work completed with the Elves Board of Directors over the past year. While we could not meet in person, our Board and Subcommittee members also contributed significantly to operations through their decision-making at a governance level.

Thank you to all families, program participants, staff and friends of Elves for your support during such challenging times.







As we look forward to the 2021/2022 year, the Elves Board of Directors are looking forward to serving the community in support of a welcoming, safe and caring environment for all stakeholders.

Stephanie Atkin, President
Elves' Board of Directors

Board of Directors

The composition of Board of Directors - The total number of Board Members who are parents/caregivers of clients in *any* Elves program shall be at least six:

- (i) three (3) from the Adult Program;
two (2) from the School Program; and
one (1) from the Early Education Program
- (ii) The remaining six (6) Board Members may be community members.

			
Stephanie Atkin, President (Community Representative)	Jessica Hutton, Vice President (School Program Parent)	Alexandra Hoet, Treasurer (Community Representative)	Heather Fonteyne, Secretary (Adult Program Parent)
			
Connie Copley, Director (School Program Parent)	Karen Ens Director (Community Representative)	Erum Naseem, Director (Early Education Parent Parent)	Joyce Oliver, Director (Adult Program Parent)
			
Khurram Shahzad, Director (Community Representative)	Robyn Thorne Director (Early Education Parent Parent)	David Tkachuk, Director (Adult Program Parent)	Darcy Thompson-Villeneuve, Director (Community Representative)

Executive Director Report

The Elves community has a long history of meeting day-to-day challenges through collaborative actions.

This year our operations have been continuous during the pandemic entirely in thanks to all stakeholders, including families, staff, Elves Board of Directors, friends of Elves and our primary funder, the Government of Alberta.

In total, 404 children, youth, and adults benefited from services offered by Elves team members.



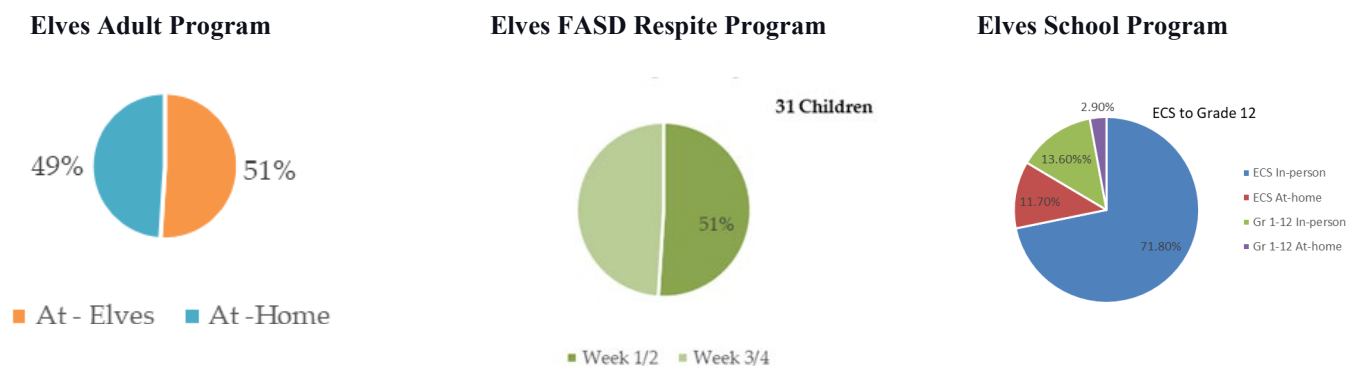
Elves employs over 170 full-time personnel. The Elves School Program served approximately 254 individuals, including 212 children and 42 Grades 1 -12 students. The Elves Adult Program served 82 individuals. The FASD Respite Program, which operated on Saturdays, served up to 31 children; throughout 2020/2021, children rotated between a two-week schedule at Elves and two weeks at home. Thirty-seven children were attending the specialized Summer Camp in July.

Elves employs over 170 full-time personnel. Within the Elves Adult Program, the community recognized the long-term contributions of Mitch Pogonowski, long-term director, in December 2021. Mitch was replaced by Laura Bellacicco, a former instructor within the program. The transition occurred during October and November 2021. Elves also prepared for the transition of a long-term nurse from the School Program. Our community celebrated Melonie Kimmerly in June 2021. Pauline Adesina replaced Melonie.

While the changes in key support positions occurred, increased restrictions on the Elves community were in place to ensure safety; we understand that it also came at a cost to those offering and receiving services. In addition to all COVID protective measures, including enhanced disinfection, safety equipment and cohorting, daily COVID testing, temperatures and temporary closures of rooms were necessary to ensure the safety of vulnerable individuals who are unable to socially distance or wear PPE.



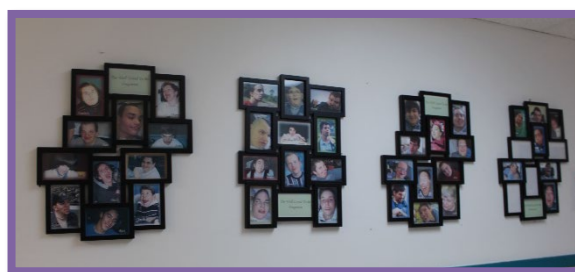
Often, as COVID positive cases at Elves or in the greater community increased, families would determine that a return to at-home learning is best for medically fragile and very vulnerable individuals. Quarantines, self-isolation and weekly COVID updates were continually implemented and evolved as Alberta Health Services guidelines changed. Modifications to the delivery of multi-disciplinary supports occurred to reduce the spread of the virus or the need for team members to self-isolate in the event of COVID exposure.



While modified in-person services were in place, at-home learners and families connected to on-site services and support through virtual means, synchronously joining groups or meetings or asynchronously linking into you-tube channels or accessing resources sent home. Families and guardians made choices throughout the year whether they wished for Elves program participants to receive on-site or at-home supports.

CONDOLENCES

Our heartfelt condolences are extended to Adult Program families, caregivers and staff. This year, we mourned the sudden non-COVID-related loss of long-term program participants KJ and Andrew and new clients Loni and Daunte.



Memory Wall at Elves Adult Program

FUNDING

Overall funding levels within both the School and Adult Program were decreased compared to the previous year's operations. As the Ministry of Education transitioned to a three-year weighted average model of funding schools and changed to funding levels associated with disabilities, coding Elves was required to serve more children and youth with less funding.

MINISTRY	FUNDING	ENROLLMENT (SEPTEMBER)	EXPLANATION
Alberta Education			
2019 2020	\$6,624,600	257	213 Children and 44 students
2020 2021	\$6,541,594	268	224 Children and 44 Students
Community and Social Services (PDD)			
2019 2020	\$3,401,680	82	85 full and part-time clients enrolled
2020 2021	\$3,371,472.00	82	85 full and part-time clients enrolled

INFRASTRUCTURE, EQUIPMENT AND MATERIALS



Elves operates the Elves Child Development Centre (ECDC) and Adult and Youth Centre (EAYC). The EAYC expansion was completed, and seven out of the eight available rooms are occupied.



In spring 2020, Elves received notification that our no charge leaseholder agreement for the Elves Child Development Centre would end. Elves expected that the organization might see the additional cost to operations in at cost maintenance fees to the Province of Alberta. Currently, Elves has not received the agreement outlining new terms for occupancy of ECDC, and no fees are now being paid to the Ministry of Education.

Over the year, Elves upgraded spaces to enable safe storage of personal belongings or COVID-related products, including face masks, shields, gowns, and disinfecting solutions. The majority of supplies were purchased, although Elves received some consumable resources from the Government of Alberta.



Additional storage, plexiglass, dish sanitizing units were added to all facilities, and four electrostatic sprayers were also purchased to support the effective dissemination of disinfectant in large spaces between user groups. Elves also added COVID-associated storage and dividers based on fire codes, occupational health and safety requirements, and user needs.



Modifications to the Elves Adult and Youth Centre Gym and Activity Space included the addition of curtains to enable the engagement of a more significant number of cohorts. The gyms were also designated as a lunchroom space for the Adult and School Program staff at both Elves facilities.



Elves completed regular maintenance to facilities only as safe access would allow. Elves commissioned an Infrared Electrical Inspection at Elves Adult, and Youth Centre electrical system occurred. Elves also conducted a roof inspection. There were necessary repairs to the impacted areas of the roof or associated infrastructure.

The Elves community also extends thanks to generous donors and grantors for financial support towards developing the Serenity Garden at the Elves Adult and Youth Centre.



We are proud of our community for their extended efforts and the innovations made over the past year. We congratulate the long and short-term staff and extend special recognition to Normand and Janice, for 25 years of attendance at the Elves Adult Program. We wish to thank all stakeholders for selecting Elves programs and supporting operations, governance, projects, and fundraising initiatives on behalf of the Elves community. We look forward to learning, working and growing together. If you are interested in learning more or becoming involved, please contact me at 780 454 5310 or elvesadmin@elves-society.com.



Barb Tymchak Olafson

Barb Tymchak Olafson, Executive Director

Long-Term Service Employees

20 Years

Pam Rodriguez-Boyce

Shauna Williamson

15 Years

Connie Daynes

Eva Gryko

Ewa Kowal

Leslie Quapp

Kelsey Sandstra

Shelly Sauer

25 Years

Cathy Kinniburgh

10 Years

Mary Ann Fajardo

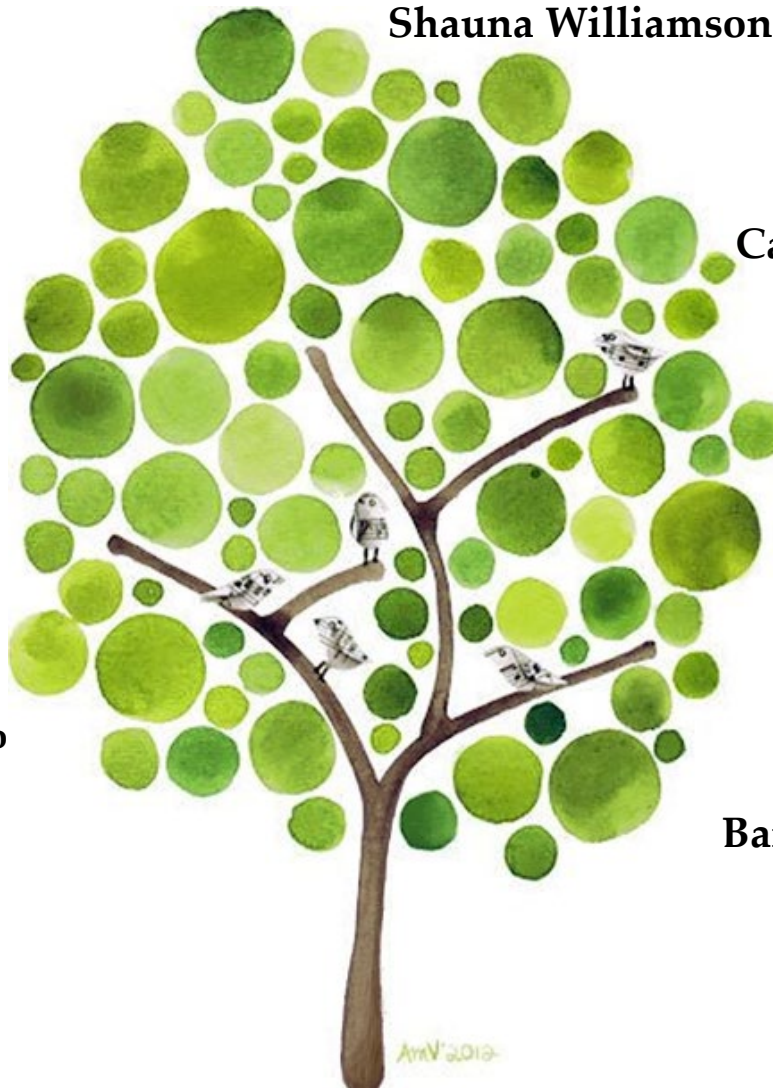
Rebecca Forbes

Ana Matthiessen

Kayla Welling

30 Years

Barb Tymchak Olafson



Location and Planning Committee

Committee Members:

Stephanie Atkin, Vivienne Bartee, Gene Hochachka, Chris Idenouye, Darcy Thompson-Villeneuve, Barb Tymchak Olafson

Purpose of Committee:

The Location and Planning Committee addresses matters associated with capital planning, new building procurement, building expansion, building and equipment upgrades, and maintenance. The Committee addresses improvements with consideration to services in conjunction with Society revenues received through operations and fundraising initiatives. Location and Planning Committee reviews overall facility and capital needs of Elves. These include facility expansion, maintenance, and the purchase or replacement of specialized equipment and identifies projects to be completed over the course of the year. The Fundraising Committee works toward acquisition of donations and grants that will meet these outcomes.

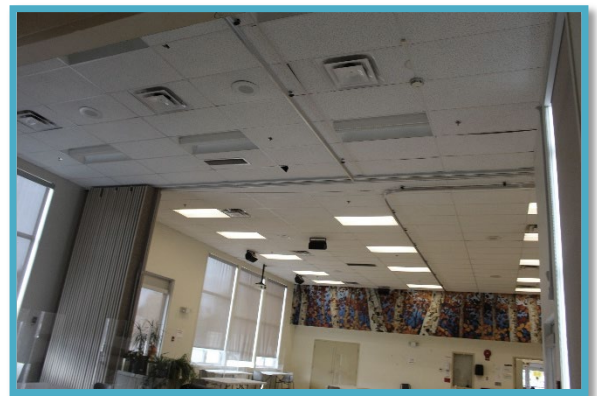
Facilities and Capital Projects

The Elves Adult and youth Centre (EAYC) is complete, and seven out of the eight activity rooms are occupied. Treatment spaces and offices are also being actively utilized.



Elves raised funds and ordered a new bus for the Elves Adult Program. The receipt of the unit has been delayed due to supply and associated manufacture delays.

In January 2021, Elves ordered vinyl curtain room dividers for the gym and activity rooms to create more opportunities for cohort groups to engage in activities outside their rooms. Project completion occurred in October 2021.





The Serenity Garden also was a project that became a priority as social distancing and additional recreational spaces are needed at EAYC.

Elves was able to install pour in place pathway and two pads that will support recreation and therapeutic activities into the future.



Highlights of Other Capital Purchases/Maintenance

<ul style="list-style-type: none"> • Three Smart Boards • Six television and computer stands purchased • 40 Webcams • Three fire proof cabinets • Four iPads • 50 small plexiglass dividers • 14 large plexiglass dividers purchased • 18 storage cabinets 	<ul style="list-style-type: none"> • 1 bus purchased • Four electrostatic sprayers • Three Sanitizers • Roof Inspections and Repairs • Infrared Electrical Inspections • Two computers
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Fundraising Committee

Committee Members:

Jasmine Abu-Msameh, Stephanie Atkin, Vivienne Bartee, Marty Cender, Gail Idenouye, Anne-Marie Jackson, Heather Fonteyne, Teresa Vano, Barb Tymchak Olafson

Purpose of Committee:

Fundraising Committee initiatives align fundraising targets and initiatives with projected capital, equipment, and capacity building needs within Elves' community.

General or Designated Donations and Grants

Fundraising activity in the past year has declined due to reduced opportunities for in-person events such as the golf tournament. As in person events are not allowed under COVID-19 restrictions, Elves innovated to offer online 50/50 events and silent auction. We thank the numerous private and corporate donors and sponsors who contribute to Elves' services and supports. In addition to cash raised, Elves was also very successful in securing grants to purchase an Adult Program Bus and develop the Serenity Garden. These collective actions enable the purchase of technology including iPads, and several computers, access to services such as Elves' Food Bank, and prescheduled capital projects including facility maintenance. As government funds to Elves are decreasing and operational costs increase, Elves is tremendously grateful for your gifts of time, resources, and expertise. Collectively, your contributions support Elves' continual improvements and build a stronger community. During the past year some other key fundraising activities include:

Telus Community Foundation	\$20,000	COVID Related Transportation Costs
Kal Tire	\$20,000	Serenity Garden Pour in Place Ground Cover (Grant commitment to be received)
Wanessa Insurance	\$5,000	Serenity Garden
Designated Donations	\$1,447	Towards ECS, Adult Program and Adult Change Table
Designated Donation	\$1,300	Stephanie Atkin Fundraiser towards PPE
General Donations	\$20,349	Includes two private donations for \$10,000 and \$8,600 towards the greatest need
Stollery Foundation	\$60,000	Stollery Foundation – Adult Program Bus
World Wildlife Fund	\$500	Indigenous Plants and Bushes
Elves 50/50 Events		Gross amount received by Elves for three events.
Donations Received in Memory	\$7,590	In Memory of Andrew Morrison, Richard Cender, Thomas Monighan, Romeo Dumont and Alma Casavant, Hochachka

Elves Socially Distanced Golf Tournament

Elves is grateful to friends of Elves sponsored and participated in our first Socially Distanced Golf tournament. Funds raised are directed toward technology costs. Elves gratefully received \$27,873 in sponsorship and donations from our business partners and friends of Elves. With the generous support of friends of Elves, we raised a total of \$31,181 in conjunction with this event.



Other Ways to Help *(Tax receipts can be issued for donations over \$20.00)*

Online:



- Canada Helps: www.canadahelps.org/dn/6630
- ATB Cares: www.atbcares.com/causes/124-118898360RR0001 (ATB will match the donation by 15%)
- Donate-a-Car
- Benevity

Elves is also able to accept donations of securities. If you are interested in learning more, please contact Barb at 780.454.5310.

Parent Advisory Council (PAC)

Committee Members:

Cathy Furtak, Lynn Gourley, Anthony Harper, Roxanna Hilcton, Erum Naseeb, Barb Tymchak Olafson

Purpose of Council:

The School Act and Private Schools Regulations require that independent schools have a Parent Advisory Council (PAC) to work with School Administration and Board of Directors. At Elves, the Council's functional responsibilities are to provide ongoing feedback to Elves' Administration in matters related to services.

Abilities Events

PAC representatives met three times in 2020/2021 to review and outline priorities for Elves during the year. Elves provided families with links to numerous support groups and free capacity-building information sessions.

Whine and Cheese (Sharing Event) PAC/Elves Executive Director	Wills and Estates Edmonton Community Legal Centre	Emergency Planning Angela Vardy Elves Social Worker
Respite Planning PAC/Elves Executive Director	CERB Sessions Presented by Service Canada	Tax Planning Presented by Service Canada

Bylaw and Policy Committee

Committee Members:

Stephanie Atkin, Connie Copley, Barb Tymchak Olafson

Purpose of Committee:

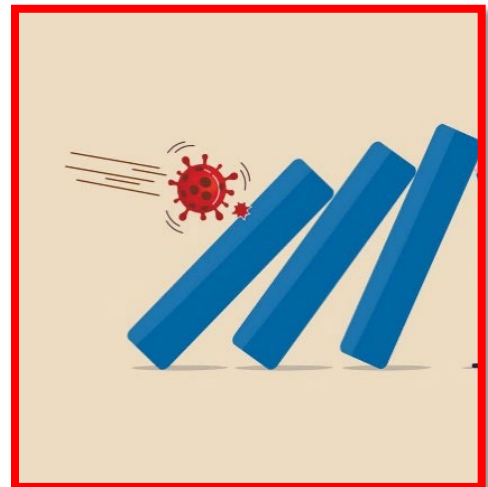
The Bylaw and Policy Committee meets as needed to discuss bylaw amendments, development of new policies, and updates to existing policies. Elves' Board of Directors approves policy recommendations brought forth by the Committee, prior to implementation. Bylaw changes are voted on by Society members.

COVID Policy

Elves' primary focus over this year has been to ensure that policy and procedures align with best practices outlined by the Government of Alberta (Ministries of Education and Community and Social Services), Alberta Health Services, and Elves' legal counsel.

Polices addressed the health and safety of the community employing:

- Weekly review of best practices through research and committee work.
- Implementation of disinfecting products, equipment and daily measures that ensure the safety of staff and program participants
- Adherence to protective measures including the use of personal protective equipment, social distancing, cohorting, cleaning and disinfection as directed by the Government of Alberta
- Regular community notification or education as needed



Advocacy Committee

Committee Members:

Vivienne Bartee, Anna-May Choles, Stephanie Atkins, Barb Tymchak Olafson

Purpose of Committee:

The Advocacy Committee reaches out to organizations, families, and government officials to promote critical services that Elves offers across the lifespan of individuals with disabilities. Communications are also managed through external events that allow Elves' representatives to network with community partners and bring attention to Elves through a variety of interactions.

Advocacy Work

Advocacy is essential in bringing awareness to essential services that Elves offers to a vulnerable community. Due to COVID-19 precautions, in-person advocacy has been replaced with communications through digital means. Critical issues associated with Education included the changes to the funding model and hours of service delivery for children eligible for program unit funding. Elves participated in two working groups and one strategic planning session.

The Adult Program was also experiencing funding impacts due to unanticipated vacancies and changes to prioritized clients for a referral. There was also significant awareness building and advocacy to ensure the Ministry of Community and Social Services considered Adult Program personnel eligible for the Critical Worker Benefit payments announced for those working in residential, education and health care environments.

On an ongoing basis, Elves has also been addressing legalities and operating programs that serve vulnerable communities with the support of highly-trained staff during a pandemic. Elves has participated in numerous legal sessions. We also share expertise to support other organizations in their endeavours for safe operations during the pandemic.

Elves is thankful for the engagement of long-term supporters. Member of Parliament Mr. Kelly McCauley, who frequently visits Elves, has been soliciting donations of personal protective equipment (PPE) and back packs for students. We were also grateful for his presence and recognition of Normand and Janice on their anniversary of 25 years of attendance at the Elves Adult Program.



Financial Statements

Copies of the Audited Financial Statements for the year ending August 31, 2021, are available for your reference during the AGM or upon request. The Society concludes the 2020/2021 operational year in a favourable fiscal position. Major funding continues to be provided by the Ministries of Education, Human Services, and the FASD Cross Ministry Committee. Government policies require Elves to absorb revenues on the allocated basis or return funds to respective Ministries. The Society has discretionary use of Resident School Board Service Delivery Agreements (tuitions) and undesignated donations. The Board has identified capital projects such as building the expansion and purchasing specialized equipment as priorities for both past and future years.

2020/2021 Audited Financial Statement Overview

ELVES REVENUES FOR THE YEAR ENDED AUGUST 31, 2021

	SCHOOL	ADULT	RESPITE	SUMMER	Total
GOV. OF ALBERTA					
Total	\$6,689,078	\$3,383,203	126,000	\$71,628	\$10,269,909
SCHOOL DISTRICTS					
Total	\$498,395	-	-	-	\$498,395
OTHER					
Amortization of Capital	118,408	50,746.00	-	-	\$169,154
Allocations					
Fees and other	24,606	14,685	-	-	\$39,291
Total	\$143,014	\$65,431	-	-	208,445
Grand	\$7,330,487	\$3,448,634	\$126,000	\$71,628	\$10,976,749

ELVES EXPENSES FOR THE YEAR ENDED AUGUST 31, 2021

	SCHOOL	ADULT	RESPITE	SUMMER	Total
INSTRUCTION					
Total	\$4,744,252	\$2,746,907	\$95,889	\$55,197	7,642,245
OPERATIONS AND MAINTENANCE					
Total	\$252,305	\$196,733	\$7,407	\$500.00	\$456,945
ADMINISTRATION					
Total	\$532,269	\$391,788	\$18,942	\$4,091	\$947,090
TRANSPORTATION	\$1,487,766	\$17,790	\$3,762	11,840	\$1,521,158
AMORTIZATION OF PROPERTY & EQUIPMENT	\$222,637	\$95,416	-	-	\$318,053
Total Expenses	\$7,239,229	\$3,448,634	\$126,000	\$71,628	\$10,855,491

NET ASSETS YEAR ENDED AUGUST 31, 2021

Property and Equipment	\$3,888,089
Internally Restricted for Capital	\$1,650,000
Internally Restricted for Future Operations	\$270,000
Unrestricted	\$15,327
Total	\$5,823,416

Elves' Programs

Elves operates a School Program, Adult Community Access Day Program, and FASD and Summer Respite Programs. The programs are housed within Elves Child Development Centre (ECDC) and Elves Adult & Youth Centre (EAYC). Over the year, over 350 individuals, from ages 3 to 53, were served by Elves.

Elves' Adult Community Access Day Program

Elves' Adult Program receives funding through the Ministry of Community and Social Services, Persons with Developmental Disabilities. There are 82 full-time positions within the Program, and there are 85 clients who are enrolled. There are 56 staff employed within the Adult Program, including Instructors, a Program Coordinator/Behavioral Consultant, a Staff Trainer, an Occupational and Physical Therapy Assistant, an Occupational Therapist, and an Adult Program Director.



Elves primarily serves adults classified as having severe medical or intellectual impairments, therefore requiring intensive support towards skill development, social and emotional well-being, self-help, and personal hygiene. The Program operates weekly, and there is a structured routine in each room that enables clients to participate in activities that align with their interests and skills. Typically, the clients would engage in community access, including volunteer work and recreational

or Program-related activities. While the majority attend full-time, multiple individuals are attending part-time and sharing one full-time spot.

Elves Adult Program adhered to COVID-related restrictions and guidance that was in place for congregate living environments, schools and healthcare facilities. Over the past year, Elves

offered clients the option to attend on-site or receive at-home supports in the form of engagement in digital events facilitated by Elves. Resources, phone calls and window visits also occurred when circumstances allowed for acceptable interactions with families or service providers. Protective measures prioritized a vulnerable client population who could not socially distance or safely wear personal protective equipment. There are approximately 52% of clients who have returned to on-site services in full or part-time capacities. The remainder of the population is served through either "In-Home" or "At Home" supports.

The numbers of clients attending on-site were variable for the year, and decreases in attendance were directly linked to the increases of COVID within the greater Edmonton region or announcements of COVID positive cases or issues of concerns related to the Elves Adult Program.

When on-site, supports were primarily site/room based with community access limited to socially distanced walks in the community. Volunteer activities included preparing season cards for seniors and staff at McQueen Place Lodge. Individuals also supported with hosting client rights events and sessions for individuals who were at home. Clients produced pieces of artwork for the Elves Silent Auction and to offer as Thank you gifts.

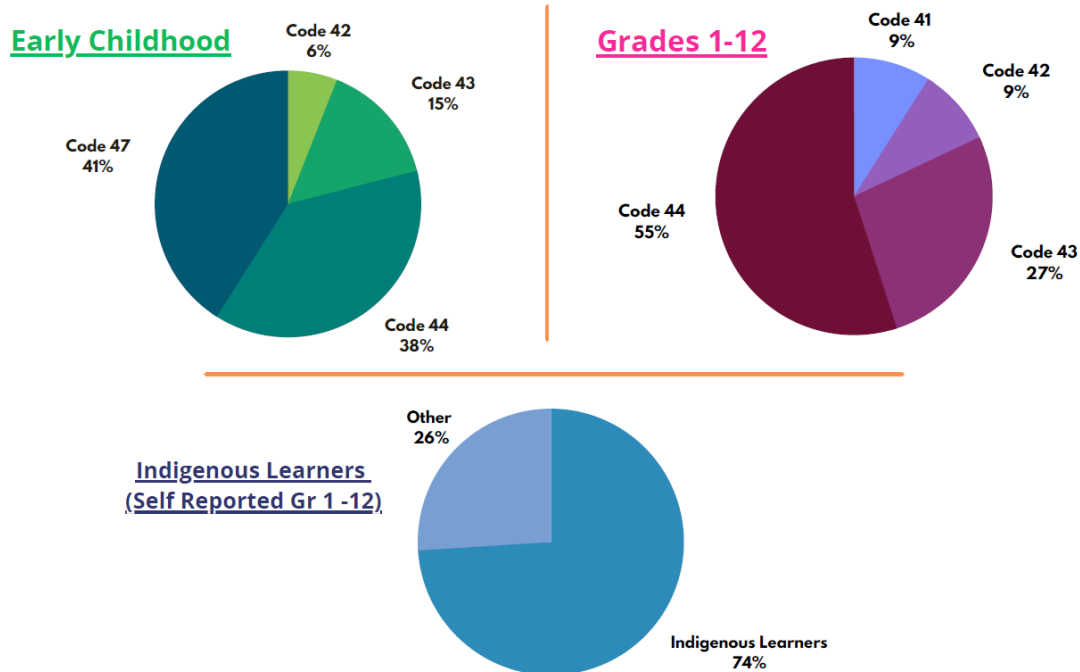


School Program

Elves Special Needs Society operates the Elves School Program (Elves) within two specialized facilities in which multidisciplinary personnel meet the needs of special needs learners. Students and children within classrooms are placed into groupings based on ages and abilities. A primary tenet is to provide children and youth with severe disabilities and complex needs access to comprehensive individualized educational supports made possible through a learning team. In 2020/2021, there were 254 children and students enrolled in Elves School Program. Children who attend Elves qualify for Program Unit Funding. Grades 1 -12 students are eligible for Severe Disabilities Funding. Elves' School



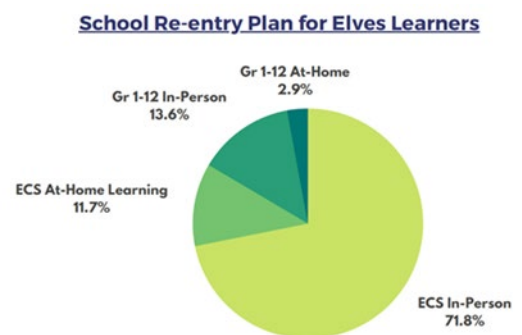
Program is funded through the Ministry of Education and classified as a private school that operates a Designated Special Education Program (DSEP).



Learner profiles include:

- Complex medical/physical/cognitive profiles (Code 41 or 43)
- Severe communication delays and complex neurodevelopmental diagnoses such as autism. (Code 44)
- Challenging behaviours (Code 42)
- Severe speech impairments and complex needs that impact executive and adaptive functioning (Code 47)

Elves School Program also operates under COVID-related restrictions. It offered both on-site and asynchronous at-home supports for children and youth whose families chose for them to be home. Elves School worked from September to June. For the year, the Ministry of Education announced numerous school closures to reduce the COVID cases in Alberta. These directives were not extended to schools with special needs learners, as the Ministry identified in-person as critical for learner wellbeing.



Elves 2021 – 2024 Assurance Framework and Annual Educational Report Summary can be found at: <http://www.elves-society.org/assurance-framework-sept-2021/>

FASD Respite Program

The FASD Respite Program is funded through the FASD Cross Ministry Initiative and is overseen by the Edmonton Fetal Alcohol Network (EFAN). The Program was held on Saturdays from September to June. Children who attend the Program develop friendships and learn to work and play together in a non-educational environment. The FASD Respite Program served 31 children for ten months of the year. There are up to up to 15 staff within the Program. The majority of staff were on-site, and there were several designates responsible for at-home sessions.



In 2020/2021, Elves adapted programming groupings and service delivery to accommodate social distancing restrictions associated with the transportation of children to Elves. As a result, there were two separate groupings of children who, on a two-week schedule, received either on-site or at-home supports. Cohort groups and COVID-related restrictions were also applicable to the Respite Program. Resources were sent home for at-home learners, along with the support of consistent staff to facilitate virtual sessions at regularly scheduled times each Saturday.

Monthly Parent Support groups continued to be offered through virtual means. The sessions are facilitated by Elves' personnel and community experts who develop parental capacity and address personal wellness, access to resources, supports, and community building. The matter of food insecurity is also discussed at the Program.

Elves' Summer Program

Elves' Summer Program (Super Summer) is offered for three weeks during July. The Program is funded through the Ministry of Community and Social Services and Children's Services. Elves received confirmation of funding to the Program was received one week before the scheduled program start date. The Program Coordinator, Social Workers, and Nurse deserve to be commended for their recruitment and training of teams, which would typically have been a one to two-month process.









The Program was offered to 36 children, whereas typically, 50 individuals would attend the Program. It operated with staff using PPE and working with children who would be unable to distance themselves socially. The Program successfully managed with no cases of COVID-19 among staff, children, or families.



Thank you to our dedicated staff for making service
delivery possible.

We also wish to recognize the Elves Board of Directors,
and numerous community volunteers who during
2020/2021 year have contributed a total of **3244 hours** in
support of Elves' community!

If you have any questions or wish to support Elves please contact the Elves team

 <p>Barb Tymchak Olafson, Executive Director (P): 780.454.5310, ext. 203 (E): elvesadmin@elves-society.com</p>	 <p>Laura Bellaccico Adult Program Director (P): 780.481.5335 (E): adultprogram@elves-society.com</p>
 <p>Nicole Quildon, Principal (P): 780.454.5310, ext. 204 (E): principal@elves-society.com</p>	 <p>Margaret Abert, Finance Director (P): 780.454.5310, ext. 202 (E): elvesacct@telus.net</p>
 <p>Raelee Grier, FASD & Summer Respite/FOP Program Coordinator (P): 780.454.5310, ext. 233 (E): respite@elves-society.com</p>	 <p>Kiera Peyton, Special Education Supports and Learning Coach (P): 780.454.5310, ext. 205 (E): ses@elves-society.com</p>

Administrative & Support Team

 <p>Cathy Kinniburgh, Executive Assistant (P): 780.454.5310, ext. 208 (e): execassistant@elves-society.com</p>	 <p>Shauna Williamson, Staff Training and Volunteer Coordinator (P): 780.481.5335, ext. 239 (E): ayctraincoor@elves-society.com</p>
 <p>Ashley Lumme-Levesque, PUF Coordinator (P): 780.454.5310, ext. 232 (E): pufcoor@elves-society.com</p>	 <p>Connie Daynes, Adult Program Activity Coordinator (P): 780.481.5335, ext. 202 (E): aycactivitycoordinator@elves-society.com</p>
 <p>Jessica Tran, Communications & Policy Coordinator (P): 780.454.5310, ext. 222 (E): policy@elves-society.com</p>	 <p>Kimberly Payne, Adult Program Receptionist (P): 780.481.5335 (E): aycreception@elves-society.com</p>