



**ELVES SPECIAL NEEDS SOCIETY**  
**Administrative Offices**  
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**Business No:** 118898360RR0001

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April 23, 2020

Dear Elves' Families, Caregivers and Staff

It has been slightly more than a month since Albertans have been adjusting to the need to self-isolate, self-quarantine, and meet health and social/physical distancing requirements as outlined by Alberta Health Services.

Elves is working toward protocols and access to acceptable personal protective equipment that will enable us to support families differently. As previously noted, there will continue to be drop off of materials and resources to family homes. Program participants of all ages are welcome to explore and engage in weekly activities that are found at <https://sites.google.com/uAlberta.ca/elvestherapyresources>. We are working toward centralizing access to other digital on-line resources, which will become available over the next few weeks. Families are also being contacted by their child's teacher or instructor via phone or email. We are finding that the process for video conferencing is improving to enable us to remain as connected as possible. Elves' teams truly miss the daily and direct contact with the "littles, youth, and adults" and look forward to the resumption of face-to-face services when it is safe to do so.

We recognized Earth Day on Wednesday, April 22, 2020 with the unique opportunity to reflect upon how air quality and global warming has been impacted by the reduction in global emissions. With the onset of warmer weather, there is a natural urge to go outside and enjoy fresh air and sun. For the greater community, parks and playgrounds are closed, and Orders continue to be in place prohibiting gatherings of more than 15 individuals <https://open.alberta.ca/dataset/c02f3b06-9c37-4845-98ee-d07d805fdce1/resource/32f3367d-9a15-4aef-af6e-4e960891c14e/download/health-cmoh-record-of-decision-cmoh-07-2020.pdf>

However, in spite of the limitations, there continues to be the opportunity to walk outdoors with consideration to maintaining a six foot or two-metre distancing requirement for all non-family/household members

<https://open.alberta.ca/dataset/ec053094-b5a5-41e2-bd9d-a5dfa8fffcfd/resource/573ff959-0421-43a4-a8df-499d38c813c8/download/health-cmoh-exemption-household-gatherings-outdoors.pdf>

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Elves Child Development Centre  
10825-142 Street  
EDMONTON AB T5N 3Y7  
Phone: 780.454.5310  
Fax: 780.454.5889  
Email: [info@elves-society.com](mailto:info@elves-society.com)

Elves Adult & Youth Centre  
10419-159 Street  
EDMONTON AB T5P 3A6  
Phone: 780.481.5335  
Fax: 780.483.5316  
Email: [adultprogram@elves-society.com](mailto:adultprogram@elves-society.com)

Elves' Satellite Location  
14205 – 109 Avenue  
EDMONTON AB T5N 1H5  
Phone: 780.484.3078  
Fax: 780.484.5903  
Email: [room9@elves-society.com](mailto:room9@elves-society.com)

## Municipal, Provincial and Federal Government Information

### Prevention of Abuse or Family Violence

There may be some members of the community who are physically or emotionally impacted by the stressors associated with reduced financial and social supports that have been incurred, due to self-isolation and other matters associated with COVID-19.

The Government of Alberta offers the following guidelines to those who are vulnerable and require assistance to address or prevent family violence, or the abuse or neglect of children or vulnerable adults.

- Call 911 if you or the person you are reporting is in immediate danger. Hotlines are available 24 hours a day, 7 days per week.
- Call the **Child Abuse Hotline: [1.800.387.5437](tel:1.800.387.5437)** (KIDS) for help, if you or children you know, are being neglected, abused, or sexually exploited. If you believe a child is at risk, you must report it. Help is available in multiple languages.
- **Family Violence Info Line:** Call [780.310.1818](tel:780.310.1818) to acquire help anonymously in more than 170 languages or to [find other supports](#).

For translated publications and audio culturally-responsive resources to prevent family violence against children, individuals with disabilities, and spouses in traditional or same sex relationships, please visit <https://www.alberta.ca/family-violence-prevention-resources.aspx>

### Canada Emergency Response Benefit

There have been recent changes to the Canada Emergency Response Benefit (CERB) that may provide you with temporary income support. For the periods between March 15 and October 03, 2020, CERB provides \$500.00 per week for up to 16 weeks. This benefit has criteria for eligibility, and applications must be completed for each four-week period. CERB does allow those who are eligible, to claim benefits to earn an addition \$1,000.00 during each associated four-week period.

- For more details, please speak with an agent about CERB at **1.833.966.2099** or follow the associated link at <https://www.canada.ca/en/revenue-agency/services/benefits/apply-for-cerb-with-cra.html>

## Declaration of a State of Local Emergency

- The City of Edmonton has renewed the Declaration of a State of Local Emergency effective today. The notice can be found at:  
[https://www.edmonton.ca/programs\\_services/documents/meetings/SOLE\\_April\\_23\\_2020.pdf](https://www.edmonton.ca/programs_services/documents/meetings/SOLE_April_23_2020.pdf).

## Contact Elves

Elves' buildings are currently open and operational from Monday to Friday. The majority of personnel are working from home and serving families through digital means and social distancing for material drop offs. To date, there have been over 160 packages of learning resources delivered to program participant homes. We encourage family units and residential service providers to reach out to Elves, as we may be able to help or connect you with other supports.

All questions can be forwarded to the program that is serving your child:

- School Program at [execassistant@elves-society.com](mailto:execassistant@elves-society.com)
- Adult Program at [adultprogram@elves-society.com](mailto:adultprogram@elves-society.com)
- Respite Program at [respite@elves-society.com](mailto:respite@elves-society.com)

If you have any questions or find it necessary to speak with a staff member, please call Elves' facilities to have your call fast-tracked to a key staff person.

- Elves Child Development Centre or Scouts Canada Building at [780.454.5310](tel:780.454.5310)
- Elves Adult and Youth Centre at [780.481.5335](tel:780.481.5335)

We encourage everyone to stay mentally and physically strong, as we are another week closer to this passing.

Best wishes,



Barb Tymchak Olafson  
Executive Director